



Clean Care

The entire World was dramatically affected by COVID-19 and the government shutdown of businesses. While the shutdowns affected James River, many essential businesses relied on our transportation services. We quickly learned the best way to keep the James River Team and our passengers safe utilizing enhanced levels of cleaning and disinfecting; **“James River Transportation Clean Care”**.

With the goal of minimizing risk and creating a safe travelling environment, James River implemented the following protocols that are aligned and exceed guidance by the CDC, the travel industry, medical community and our own experienced advisors.

Since March 2020, James River has safely operated 5,500 bus trips and 8,900 sedan/van airport transfers.

With our extensive planning, training and experience, we have remained the leading experts in providing safe transportation

Clean Care Preparation

Prior to every trip, our team will clean and disinfect each vehicle utilizing a check list to ensure a consistently clean, sanitized, and safe vehicle.

JRT utilizes enhanced cleaning best practices from decades of experience.

JRT commits to using EPA/CDC approved disinfectants that will effectively kill germs and pathogens.

JRT utilizes innovative technology for enhanced cleaning.



Clean Care While Travelling

Our professional drivers will maintain a clean and sanitized environment for our passengers while travelling. Throughout the day and at the end of each day, the driver will clean and sanitize high touch areas exposed to potential contamination. This includes:

Handrails used for entering and exiting vehicle

The driver area

Overhead compartments

Audio / Video equipment

Seat armrests and seatbelts

Restroom door handles and exposed surfaces

Regular trash disposal

Replenish passenger comfort supplies



Clean Care Deep Cleaning

At regular planned intervals, vehicles will undergo enhanced deep cleaning and disinfecting procedures to supplement daily cleaning.

Enhanced cleaning procedures include the use of steam cleaners and fogging equipment to ensure the interior of the vehicle is clean.

Utilize a check list outlining detailed steps to address all areas requiring special attention.

Clean Care Passenger Comfort

We encourage responsible dialogue to attain the correct level of comfort for your clients within the vehicle. Topics that should be discussed:

- Wearing of face mask by passengers,
- Seating arrangements and vehicle capacity.



Clean Care A Shared Responsibility

“James River Clean Care” is an essential commitment to creating a safe travel experience and environment. It is however requiring a commitment from our guests to act responsibly.

Hands should be washed often or use of hand sanitizer.

Avoid touching your eyes, nose, and mouth.

Cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow.

Throw used tissues in the trash

If you are ill, or have been exposed to others who have been ill, please do not enter the vehicle.

Self-certify that you do not have a temperature.

Monitor and follow CDC guidelines relating to public contact.



Watch our Clean Care video

We are ready when you are !